



LAVENHAM PARISH COUNCIL

Making a complaint about a councillor

Complaints about Parish Councillors are handled by the Principal Authority, in our case Babergh District Council.

Parish Councillors must abide by the Code of Conduct adopted by the Parish Council.

You can make a complaint if you think that they have not followed that code.

The Babergh Council Monitoring Officer can only deal with complaints about the behaviour of a councillor, which are covered by the Code of Conduct.

The Code of Conduct only applies to a Councillor whilst they are performing their functions as a Councillor. It does not apply to a Councillor acting in their personal capacity.

The Monitoring Officer cannot deal with complaints about staff. If you wish to complain about Lavenham Parish Council staff please contact the Chair of the Parish Council.

You may complain about a Councillor online:

<https://www.babergh.gov.uk/w/complain-about-a-councillor>

Further support

If you would like some informal advice before you submit your complaint, you can write to monitoring.officer@baberghmidsuffolk.gov.uk

Local Government and Social Care Ombudsman

If you are unhappy with the outcome of your complaint you can contact the Local Government and Social Care Ombudsman.

The Ombudsman does not offer a right of appeal against the Council's decision. However, they can consider if there was any fault in the way the Monitoring Officer or Standards Committee handled the complaint.

<https://www.lgo.org.uk/make-a-complaint/fact-sheets/other-topics/parish-councils>

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